



Procedure for ADA Compliance

- Service or guide animals are allowed on Easterseals CREC vehicles. The animal must be leashed or harnessed unless they interfere with the service animal work.
- Individuals using portable oxygen and respirators may ride on Easterseals CREC vehicles.
- Individuals who cannot navigate the vehicle steps may use the wheelchair lift to board the Easterseals CREC vehicle.
- Lifts are operated by the driver. Individuals in wheelchairs are wheeled onto the lift ramp and secured prior to lift operation. Easterseals CREC will not deny service if wheelchairs cannot be secured or the rider does not wish to be secured. For individuals who are ambulatory, but need to use the lift, are allowed to stand riding the lift.
- Easterseals CREC allows adequate time for individuals to board the vehicle.

Individuals interested in our programs are given information regarding our transportation service. Their Individual Plan will state the supports they need in order to ride on our transportation vehicles. Their needs are discussed at a team meeting so that any accommodations needed can be addressed and available for them when they start their program and riding in our vehicles.

100 Deerfield Road, Windsor, CT 06095 • 860.270.0600
22 Prestige Park Circle, East Hartford, CT 06108 • 860.728.1061
24 Stott Avenue, Norwich, CT 06360 • 860.859.4148
287 West Avenue, Rocky Hill, CT 06067 • 860.859.4148

easterseals.com/Hartford • VeteransRallyPoint.com

All Abilities. Limitless Possibilities.